

**NETWORK 11
QUALITY IMPROVEMENT PLAN**

FACILITY NAME:	Dandy Dialysis Clinic	PROVIDER NUMBER:	123456		
DATE COMPLETED:	Nov. 13, 2008	TEAM MEMBERS			
CONTACT:	Nancy Nurse	Facility			
PROBLEM STATEMENT:	90 day catheter rate is >30%	1.	Medical Director		
		2.	Facility Administrator		
GOAL:	Reduce 90 day catheter rate 1% a month	3.	Clinical Manager		
		4.	nephrologist		
ROOT CAUSE(S):		5.	RD		
1. Late referral to surgeon		6.	SW		
2. Lack Vascular Access Coordination		7.	PCT		
3. Patient fear of needles		8.			
BARRIER(S):		External			
1. poor communication between nephrologists & surgeons		1.	Vascular Surgeon		
2. Budget justification for VA coordinator		2.			
3. CKD Education regarding VA not in place		3.			
TASKS	RESPONSIBLE TEAM MEMBER	START DATE	ESTIMATED COMPLETION DATE	ACTUAL COMPLETION DATE	COMMENTS (STATUS, OUTCOMES, EVALUATION, ETC.)
1. Develop communication tool	nephrologists & vasc. surgeon	11/14/08	12/14/08	12/01/08	New fax referral in place, will work with nephrology group on earlier referral for VA evaluation and improved communication with surgeons. Surgeons agree to respond in a timely manner to patients needs.
2. Develop budget justification for VA coordinator	Facility Administrator	11/14/08	12/14/08	12/1/08	Reducing missed treatments & catheter related hospitalizations allowed budget for new position.RN assigned 10 hrs a week to devote to VA Coordination, will track & trend data & report to committee monthly,Will refer for VA interventions & or evaluations

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3. Update patient education tools regarding permanent VA	Clinical Manager	11/14/08	12/14/08	12/10/08	Contact clinical educator, Network for resources available. Obtained copy of Pt. education CD "The Dialysis Patient Speaks: A Conversation about the Importance of the AV Fistula" Assist staff to educate patient regarding benefits of AVF or AVG	
4. Assist patient to overcome fear of cannulation	SW	11/14/08	12/20/08		In process; have counselled 5 of the 10 patients resistant to going for VA evaluation due to fear. 3 have agreed to referral. Will set up referral & assist with transport needs	
5.						
6.						
7.						
COMMENTS:						