

# ESRD Network of New England

presents

## CQI and QAPI: What Are They & Why Do We Need Them?

*A WebEx Presentation*

**Tuesday, January 26, 2010**

**1:00 p.m. - 2:00 p.m. EST**

**To listen to the audio, use dial-in number: 1-888-273-3658**

**Access Code: 4745702**

**Speaker:** Karen Robbins, MS, RN, CNN  
Educator Hartford Hospital Dialysis & Transplant Programs

### **Program Objectives:**

- Discuss how a QAPI will help improve process & clinical care
- Expand your current knowledge base in improving QAPI programs
- Discuss practical approaches to establishing a QAPI program

### **Instructions to Join the Event:**

Please join event 15 minutes prior to presentation to ensure automatic system set-up has been properly established.

1. Click on or go to: <https://ifmcevents.webex.com>
2. Locate your event
3. Enter your name and email address
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If you have any questions or problems gaining access to the Web Ex, please call the IFMC WebEx Helpline: 1-515-440-8555

**Participating in WebEx: Yes / No (please circle one)**

Name & Position: \_\_\_\_\_

Dialysis Clinic Name: \_\_\_\_\_

Clinic Phone Number: \_\_\_\_\_

The Network will record the session and place it on our website at [www.networkofnewengland.org](http://www.networkofnewengland.org) for all those unable to attend on the scheduled day.

**Please Fax Back Attendee Registration Form by 1/22/10 to the Network at 203-389-9902**