

Conditions for Coverage Medical Directors Responsibility QAPI

What Have We Learned?

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Objectives

- ◆ Explain the operational responsibilities of the Medical Director, the QAPI process and impact on the delivery of quality of care
- ◆ List the QAPI requirements that define the operational responsibilities of the Medical director
- ◆ Discuss deficient practices that lead to a determination of a lack of involvement of the Medical director

- ◆ The Medical Director is responsible for the facilities QAPI program and facility outcomes. The facility must maintain and demonstrate evidence of its QAPI program
 1. Matters that are related to health and safety standards for patient care
 2. Improved health outcomes
 3. Prevention and reduction of medical errors
 4. Reduction in Morbidity/Mortality
 5. Measures to review Water and Dialysate quality

494.110 CONDITION: Quality Assessment and Performance Improvement

- ◆ The dialysis facility **must** develop, implement, maintain and evaluate an effective data-driven quality assessment and performance improvement program with participation by the professional members of the interdisciplinary team.

Non-Compliance at the Facility Level

- ◆ Absence of a QAPI program
- ◆ Failure to recognize and prioritize problems that threaten health and safety of patients
- ◆ Failure to take action for an identified problem
- ◆ Failure to measure, track, and analyze quality indicators and processes of care that reflect facility operations

Non-Compliance Quality Assessment & Performance Improvement

- ◆ QAPI lacks participation all members QAPI Team
- ◆ Interventions/action plans not developed when issues arise
- ◆ Infection surveillance does not occur and/or is not reviewed/trended
- ◆ Adverse events not trended or analyzed
- ◆ Program does not include analysis quality indicators
- ◆ QAPI minutes are incomplete

Non-Compliance Quality Assessment & Performance Improvement

QAPI failure to identify and/or develop "Action Plans" for deficient areas:

- ◆ Quality indicators not tracked for mineral metabolism and renal bone disease
- ◆ Failure to complete KDQOL and psychosocial assessments
- ◆ Failure to ensure patient rights were being adhered to related to advanced directives

Non-Compliance Responsibilities of the Medical Director

Failure to:

- ◆ Ensure QAI program data was collected, tracked, analyzed and prioritized
- ◆ Provide oversight to IDT to ensure “Patient Assessment and POC” were done correctly
- ◆ Ensure staff have proper knowledge of water processes
- ◆ Ensure that training and education in infection control rationales and practices appropriate to the responsibilities and task occurs
- ◆ Ensure systems were in place to implement and evaluate patient care concerns
- ◆ No evidence of data driven QAPI for mineral metabolism and bone management (MAT)

What Have We Learned?

- ◆ A comprehensive QAPI program with an engaged and involved Medical Director improves outcomes.
- ◆ Root cause analysis of a problem that results in a plan of action implemented and monitored for its effectiveness, improves the health and safety of patients.

What Else Have We Learned?

- ◆ The Medical Director is responsible for QAPI
- ◆ Data collection
- ◆ Tracking, Trending, Analysis of Data Critical
- ◆ Plan of Action
- ◆ Evaluation of Effectiveness.

Thank You